

Terms of Reference

Reference Number: TIK/003/HAP/2019

Description: Assessment of the effectiveness of Health Accountability Project (HAP) in promoting accessibility to essential drugs and medicine in Public Health Facilities in Elgeyo Marakwet County

Posting Date: 25/07/2019

Deadline for Submission: 08/08/2019

Background and Summary

Transparency International Kenya (TI-Kenya) is a not-for-profit organization founded in 1999 in Kenya with the aim of developing a transparent and corruption-free society through good governance and social justice initiatives. TI-Kenya is one of the autonomous chapters of the global Transparency International movement that are all bound by a common vision of a corruption-free world. The vision of TI-Kenya is a corruption free Kenya. The mission is to champion the fight against corruption by promoting integrity, transparency and accountability

About the Project- Health Accountability Project-HAP

Health Accountability Project (HAP) sought to address the problem of limited access to essential drugs and medicines within public health facilities in Elgeyo Marakwet County by promoting citizen and Health Facility Management Committees (HFMCs) engagement and advocating for the scale up of an ICT accountability system (Mobile Drug Tracking System - MDTs). This project was implemented from January 2018 and is expected to end in September 2019.

Purpose of the assignment

After successfully implementing the health accountability project activities during the period January 2018 to September 2019, TI-Kenya seeks to assess the effectiveness of the project to establish the robustness of existing pharmaceuticals audit and other internal systems that promote transparency and accountability in the supply, distribution and management of essential drugs and medicines in EMC. Secondly, the assessment will seek to establish the effectiveness of complaints and feedback mechanism in addressing the availability of essential drugs and medicine as well as service charters in 20 public health facilities in EMC. Further, the assessment seeks to establish level of citizen satisfaction on the access of essential drugs and

medicine in 20 public health facilities in the County, especially after the implementation of the project.

Scope of Work

Working closely with the project team in the north Rift, Quality Assurance Executive and any other person assigned, and facilitating internal as well as multi-stakeholder meetings and consultation processes as required, the consultant's scope of work will include but not limited to the following:

1. Review the Health Accountability Project documents and any other relevant literature
2. Development of inception report-Design and validation of appropriate tools of assessment
3. Through a consultative process with the application of an appropriate tools of assessment;
 - i. Conduct the assessments on the effectiveness of internal controls in 20 public health facilities in Elgeyo Marakwet
 - ii. Assess citizen satisfaction on accessibility of essential drugs and medicine within health facilities in Elgeyo Marakwet County including adherence to service charters and implementation of complaints and feedback mechanisms
4. Development and validation of draft assessment report;
5. Finalization of assessment report and submission to TI-Kenya

Deliverables

The following are the key deliverables of the exercise:

1. An inception report outlining steps and methodology of carrying out the assessments;
2. Evaluation tools
3. Draft Assessment report covering the effectiveness of the project in promoting proper pharmaceutical controls and citizens communication and feedback mechanisms and enhancing citizen satisfaction in accessibility to essential drugs and medicine in Public Health Facilities in Elgeyo Marakwet County;
4. Final Assessment report (s);
5. Report on the process of the assessment.

Duration

The assignment is expected to be carried out in a period of **20 days**. The work is expected to start in **Mid-August 2019**.

Qualifications required

1. Relevant Bachelor's degree in an appropriate field, Master's Degree is an added advantage;
2. Demonstrable 5 years' experience in monitoring, Evaluation and /or research work
3. Experience working on health-related assessments/ surveys/ evaluations;
4. Experience working with County Governments;

Application process

Qualified candidate should submit documents of not more than 10 pages including;

1. An expression of interest;
2. Curriculum vitae providing full description of the applicant's profile and expertise;
3. A financial bid containing time and cost estimate for delivery of the above-described deliverables, including a break-down to level of effort and expenses
4. Contact information of at least two independent referees with in-depth and proven knowledge of the experts' / consultant's expertise and relevant work experience.

Complaints process

This call for Expression of Interest does not constitute a solicitation and TI-Kenya reserves the right to change or cancel the requirement at any time during the EOI process. TI-Kenya also reserves the right to require compliance with additional conditions as and when issuing the final solicitation documents. Submitting a reply to a call for EOI does not automatically guarantee receipt of the solicitation documents when issued. Invitations to bid or requests for proposals will be issued in accordance with TI-Kenya rules and procedures. Any grievances and or complaints arising from the evaluation process and final tender award can be addressed, in writing, to the Executive Director and the TI-Kenya Tender Complaints Committee.

Submission of bids

The deadline for submission of expressions of interest is **8th August 2019**.

Applications should be sent by email to procurement@tikenya.org Please indicate **TIK/003/HAP/2019– Assessment of Pharmaceuticals internal control systems, complaints and feedback mechanisms and service charters in PHF in EMC** in the subject line of your email application.